

## ★ At Your Service

We want you and your pet to feel well taken care of and comfortable. While you may not see NorthStar VETS as a boutique hotel for pets, we sure like to treat you that way.

- Appointments for most specialized services are available 7 days a week.
- Helpful forms can be found on our website to help expedite your visit.
- All services requiring a stay in the hospital will first be preceded by a treatment plan outlining the estimated costs.
- Your pet's medical records will be sent back to your family veterinarian.
- While your pet is hospitalized, we encourage visitation. Please call for visiting hours.
- We want to hear from you. Take our online survey.
- We like to stay in touch. Sign up for our online newsletter.
- You are important to us. If you experience the loss of a pet, we offer grief support services to help you heal, too.



## ★ Serving Our Community Also Serves Our Patients

We believe there is no better way to show our true devotion to the community and its companion animals than to participate in all aspects of service.



- We sponsor the Dog of the Day adoption program at every Trenton Thunder baseball game.
- We provide free annual eye exams for service dogs.
- We work with military and police dogs.
- We offer continuing education classes about animal safety and infectious diseases.
- We support many shelter and rescue groups.
- We welcome Boy and Girl Scout troops, churches, non-profit organizations, and the community for hospital tours.
- We raise money for vet-i-care, a non-profit organization that helps families who can't afford specialty care for their beloved pets.

 **vet-i-care**  
Helping animals heal, giving families hope.

## Scheduling

In cases of emergency, you do not need a referral; however, we recommend you call your family veterinarian first. If they are closed, please come directly to NorthStar VETS. It is helpful to call ahead so we can be best prepared for your arrival.

Appointments to see a specialist can be made by referral from your family veterinarian. If you have any questions about how to make an appointment, please call us. Please bring your pet's records from your veterinarian and any x-rays, if provided. If additional testing will be required, it may be necessary to withhold food after midnight, so please inquire when scheduling.

## Payment Options

We accept all major credit cards, cash, and personal checks. We also accept CareCredit, a low or no cost financing option for qualified applicants, as well as pet insurance.



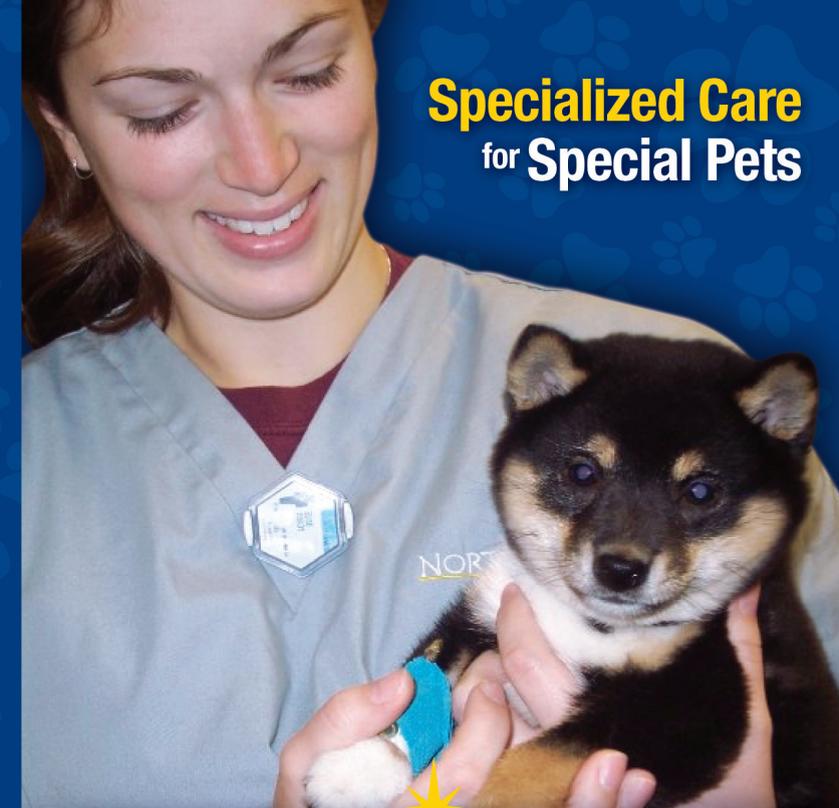
315 Robbinsville-Allentown Rd.  
Robbinsville, NJ 08691

P: 609.259.8300  
F: 609.259.8484

[www.northstarvets.com](http://www.northstarvets.com)

NorthStar VETS is conveniently located in central NJ off exit 7 of rte. 195. We are also easily accessible from the NJ Turnpike via exit 7A. For detailed directions, please visit our website or give us a call.

## Specialized Care for Special Pets



  
**NORTHSTAR VETS**<sup>®</sup>  
Veterinary Emergency Trauma & Specialty Center

**Leading the Way.**

## ★ Your Pet Has An Entourage



You may not know it, but there are an awful lot of people who love your pet. At NorthStar VETS, every member of our team is here to roll out the red carpet for you and your pet. Whether you are visiting us for a scheduled appointment with one of our specialists or your pet is experiencing an emergency, rest assured, we are here and ready to care for them any time of day or night, and every day of the year.



Best of all, because we work with your family veterinarian too, your pet gets the benefit of an entire team of professionals who work closely together to develop a customized course of treatment and care. So while your visit may not be for the best of reasons, we welcome you to NorthStar VETS any time you need us and strive to make the experience a positive one.

## ★ It's All About Your Pet

### The Services

NorthStar VETS is like the A to Z of specialized pet care, except in our case it's A to T—Acupuncture to Theriogenology. In fact, we offer a comprehensive array of specialized services. That's why we are privileged to work with so many wonderful general practice veterinarians in the New Jersey, Pennsylvania, and Delaware region, who refer us their patients for advanced care.

- Acupuncture
- Avian & Exotics
- Cardiology
- Critical Care
- Dentistry
- Dermatology
- Digital Radiography, CT/MRI, & Ultrasound
- Emergency/Trauma
- Grief Support
- Internal Medicine
- Interventional Radiology
- Neurology
- Oncology
- Ophthalmology
- Pain Management
- Physical Rehabilitation
- Radioactive Iodine (I-131) Treatment
- Stem Cell Therapy
- Surgery
- Theriogenology (Reproduction/Breeding)



### The People

It takes extraordinary people to care for extraordinary family members. At NorthStar VETS, we have carefully chosen individuals who not only possess the talents necessary to care for our patients, but those who hold pets in a special place in their hearts. All of the members of the NorthStar VETS team truly empathize with what you are going through, because more than likely, we've been in your shoes before. We understand.



## ★ The NorthStar VETS Advantage

To ensure all pets get five star treatment, there are a few things we would like you to know about us that demonstrate our commitment to delivering only the utmost in advanced and specialized care.



### We are experienced.

Not only have we been providing emergency, trauma and specialty services for over 10 years, all of our veterinarians have advanced training in their area of specialty. This includes many of our veterinary technicians too. Just like a nurse, they deliver much of the one-on-one care for which we are known.

### We are always available.

Because we are open 24 hours a day, 365 days a year, you never have to wait or wonder.

### We serve all kinds.

Our team is prepared to diagnose and treat a variety of species. We love all companion animals, even the exotic, pocket and feathered kind.

### We provide pet care education.

We believe that being active in our community helps all animals and pet lovers. So look for us at a community event near you or better yet, find us on Facebook, Twitter, Foursquare, YouTube and Flickr, where you can see our scheduled appearances and updates.

Leading the Way. ★



Get our free app! NorthStar PETS is an app designed for pet owners just like you! Keep track of your pet's medical needs, upload photos, find local pet-related businesses, and much more! Visit our site to download!