



RDVM PROMISE

Timely Communication

We promise to provide prompt and clear communication about the status and treatment of referred patients, keeping you informed throughout their stay with us.

Respect for Your Expertise

We commit to respecting your knowledge and insights as the primary veterinarian, and we'll actively collaborate with you to ensure comprehensive and coordinated care.

Seamless Referral Process

We are dedicated to making the referral process as smooth as possible, with a dedicated liaison to assist you and your clients every step of the way.

Complete Reports

We promise to provide thorough and detailed medical reports after each visit, outlining the diagnosis, treatment plan, and progress of the referred patient.

Accessibility to Specialists

We commit to offering direct access to our team of specialized veterinarians, enabling you to consult with experts in various fields for optimal patient outcomes.

Continuing Education Opportunities

We are committed to providing educational opportunities for you to expand your knowledge and skills through SocialVETworking™ lectures, seminars, workshops, and collaborative case discussions.

Feedback Loop

We commit to actively seeking your feedback on our services and processes, using your insights to enhance the referral experience and patient care.

Collaborative Approach

We are dedicated to fostering a collaborative approach to patient care, ensuring that your input is valued and incorporated into the treatment plan.

Recognition and Appreciation

We promise to recognize and appreciate your role in the well-being of your patients, and we'll work to strengthen our professional relationship through mutual respect and shared goals.

Continuity of Care

Ensure smooth transitions of care with follow-up reports and treatment plans.

Case Consultations

Offer consultations for complex cases requiring additional insights.

Shared Learning Opportunities

Organize joint workshops, webinars, and seminars for mutual learning.